



CRUELTY FREE  
**SUPER**

It's super. But more humane.

# 2021 Annual report



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# About this Annual Report

This Annual Report is for members of Cruelty Free Super is a sub plan of Grosvenor Pirie Master Superannuation Fund Series 2 ABN 32 367 272 075 R1001204 referred to in this Annual Report as GPMSF-2, the Fund or the Plan. The Fund contains more than one division. Information in this report relates to members of the Cruelty Free Super division ("Cruelty Free Super") unless otherwise stated as relating to the Fund.

This Annual Report has been issued by Diversa Trustees Limited (the Trustee or Diversa Trustees or We) ABN 49 006 421 638, AFSL 235153 RSE Licence L0000635 as Trustee of Cruelty Free Super. The Promoter of GPMSF-2 is Responsible Investment Services Pty Ltd ABN 77 630 578 200 AFS Representative No. 001271438, which is a Corporate Authorised Representative of True Oak Investments Ltd ABN 81 002 558 956 AFSL No. 238184. The Sub-Promoter of Cruelty Free Super is Cruelty Free Super Services Pty Ltd (ABN 17 641 761 686; AFS Representative No. 001283739), which is a Corporate Authorised Representative of Professional Superannuation Management Pty Ltd (ABN 31 617 160 791; AFSL No. 499786). The Investment Manager of Cruelty Free Super is Future Super Investment Services Pty Ltd ABN 55 621 040 702 AFS Representative No. 001271441, which is a Corporate Authorised Representative of Future Super Holdings Pty Ltd ABN 90 160 800 580 AFSL No. 482684.

This Annual Report should be read in conjunction with the Annual Member Statement recently provided to you, which shows your member entitlement in the Fund as at 30 June 2021. If you would like a hard copy of this Annual Report sent to you free of charge, please contact Cruelty Free Super on 1300 096 631.

The information in this document is intended to provide you with general information only and does not take into account one or more of your personal objectives, financial situation and needs. Before making any financial decisions about Cruelty Free Super, it is important that you consider the current product disclosure statement (PDS) relevant to your membership and consider your particular circumstances and whether the particular financial product is right for you. The current PDS for the product is available by calling Cruelty Free Super on 1300 096 631 or visit [www.crueltyfreesuper.com.au](http://www.crueltyfreesuper.com.au). You should consult a financial adviser if you require personal advice.

# Governance

The Trustee of the Fund is Diversa Trustees Limited ('Diversa Trustees', 'Trustee') and is responsible for the ongoing management of the Fund. As Trustee, Diversa Trustees employ specialist providers to help look after the Fund and its investments which are outlined in the 'Directory' section at the end of this Annual Report. As Trustee, Diversa Trustees aims to ensure that all legal and compliance obligations are properly met. It is responsible for compliance with the Trust Deed of the Fund, including ongoing satisfaction of legislative requirements, and monitoring of risk controls as specified in its' risk management framework.

## In summary, the Trustee's role generally incorporates:

- fund registration,
- issue of disclosure documents,
- compliance monitoring against legislative and regulatory requirements, and
- risk management.

## The names of the Directors of the Trustee as of 30 June 2021 are as follows:

- Michael Terlet (Chair),
- Vin Plant,
- Ron Beard,
- Andrew Peterson, and
- Fiona McNabb.

# Remuneration

The Directors of the Board did not receive and are not due any remuneration from the Fund in connection with the management of the Fund. Directors fees are paid by Diversa Trustees Limited.

# Board committees

The Board of the Trustee is committed to strong principles of corporate governance, including continuous improvement of its performance and processes.

## NOTES:

### Retirements:

Murray Jones retired as a director on 16 February 2021

Robyn Fitzroy retired as a Director on 16 February 2021

Vincent Plant retired as Chair on 16 February 2021 however remains as Director

### Appointment:

Michael Terlet was appointed as Chair on 16 February 2021

Ron Beard was appointed as a Director on 16 February 2021

The following committees assist the Board, which in some cases involves engagement of external experts:

- Investment Committee, and
- Audit, Compliance, Risk and Remuneration Committee.

No penalties were imposed this year on any responsible person under Section 38A of the *Superannuation Industry (Supervision) Act 1993*.

## Professional indemnity insurance

Diversa Trustees has professional indemnity insurance to protect the Trustee, its directors and the Fund against certain losses or liabilities. The indemnity insurance cover is subject to the terms and conditions of the relevant policy and complies with the requirements of Section 912B of the *Corporations Act 2001*.

## The Trust Deed

The governing rules of the Fund are set out in the Grosvenor Pirie Super Fund Trust Deed. The Board has some powers to alter the Trust Deed. A copy of the Fund Trust Deed can be found at [www.diversa.com.au/funds/](http://www.diversa.com.au/funds/).

## Compliance

Cruelty Free Super is a product in Grosvenor Pirie Master Superannuation Fund Series 2 ABN 32 367 272 075 SPIN TCS 0004AU R1001204 a regulated Superannuation Fund and complies with the *Superannuation Industry (Supervision) Act 1993 (SIS Act)*. The Fund lodges a return with APRA every year and has not received a notice of non-compliance from APRA. No penalties have been imposed in respect of the Fund under the relevant superannuation legislation.

## Internal Auditor

The Trustee has appointed RSM Australia Pty Ltd, ABN 33 009 321 377 as the internal auditor of the Fund, to analyse and improve the controls and performance of the Fund. RSM Australia Pty Ltd can be contacted by writing to RSM Australia Pty Ltd, GPO Box 5138 NSW 2001. The Trustee may change internal auditors from time to time.

# Notice from the CEO of Cruelty Free Super

Dear Members,

## **Funds Under Management growth**

Cruelty free Super is now in its 11th year. I am very pleased to report the fund grew its Funds Under Management by 27% to \$94m as at June 30 2021. Since then, we have reached a fantastic milestone of \$100m.

## **Accelerating member growth**

FY2021 also saw a big jump in membership, with a 50% increase in members, to 3,300. It took the fund a decade to reach 2,000 members. We have reached over 3,000 in just 12 months. And since June 30, this growth has continued. So welcome to our new members – it's great to have you part of Cruelty Free Super!

I'd also like to make special mention and recognise those pioneering members that joined the fund in its early years. Without you, we wouldn't have the success we are now experiencing.

## **International investments**

As the fund gets bigger, it gives us the opportunity to create new features and potentially increase the fund's operating efficiency. For example, in early 2021, we added international investments to the fund's investment asset mix. This is an important step that should see benefits flow for years to come.

## **Moving master trusts next year**

Cruelty Free Super is a sub-plan of a Master Trust. You will see in the footer of our website and in our regulatory documents that "Cruelty Free Super is a sub-plan of the Grosvenor Pirie Master Super Fund—Series 2". This structure groups smaller funds under an umbrella reporting entity. It is designed to share costs and deliver operating efficiency.

Diversa Trustees Limited is the trustee of Cruelty Free Super, and they believe it is in the best interest of members to move Cruelty Free Super from Grosvenor Pirie to a larger master trust - the Tidswell Master Superannuation Plan. And I agree.

When this change happens in early 2022, we will send out a "Significant Event Notice". Be reassured, this change doesn't impact the fees, investments, mission of Cruelty Free, or any day-to-day operations.

## **Member survey outcomes**

Thank you to those that completed the recent member survey. The survey responses had some great ideas and helped us prioritise improvements we can work on in 2022.

We are continually looking for more opportunities to deliver our mission to members more effectively. The team is excited to be working on the next phase of Cruelty Free Super.

Kindest,

Andrew Maloney

CEO, Cruelty Free Super

# Investments

## Cruelty Free Super Values

Cruelty Free Super is designed to provide investors with a way of building retirement savings without investing in companies whose activities involve the abuse or exploitation of animals or are not consistent with other ethical, environmental and social values.

Cruelty Free Super offers only one choice of investment strategy for all members of Cruelty Free Super. The Fund does not offer a MySuper product, therefore is a 'Choice' superannuation product for members. Please refer to the PDS and Additional Information Guide at the Cruelty Free Super website for further details at [www.crueltyfreesuper.com.au](http://www.crueltyfreesuper.com.au).

The investment strategy of the Fund takes into account the following criteria:

- the risk involved in making, holding and realising investments, and the likely return from those investments, having regard to the Fund's objectives and its expected cash flow requirements,
- the composition of the Fund's investments as a whole including the extent to which the investments are diverse or involve the option of being exposed to risks from inadequate diversification,
- the liquidity of the Fund's investments having regard to its expected cash flow requirements, and
- the ability of the Fund to discharge its existing and prospective liabilities.

The objective, strategy and asset allocation for each of Cruelty Free Super's investment options is given below. The objective is not a promise or guarantee of a particular return or benefit but is utilised by the Trustee to measure the performance of the option.

Part of the Fund's assets may be allocated to external fund managers and their products. Asset allocations may vary from time to time for various reasons including asset allocation decisions and market movements.

The upper and lower limits of the benchmark may also vary from year to year, depending on changes to the Investment Strategy made by the Trustee.

Refer to the current Cruelty Free Super Product Disclosure Statement ("PDS") including related incorporated information for more detailed information about the investment strategy and investment risks. The PDS is available by contacting Cruelty Free Super on 1300 096 631 or by emailing [hello@crueltyfreesuper.com.au](mailto:hello@crueltyfreesuper.com.au), or downloading from the website at [www.crueltyfreesuper.com.au](http://www.crueltyfreesuper.com.au).

You should consider the likely investment return and the risk and your investment time frame when choosing an investment option.

## Investments

The 2021 economic and financial year was an extraordinary one for society, financial markets and the global economy. Asset class returns for markets for the financial year to 30 June 2021 follow:

<b>Cash</b>	<b>0.8%</b>
<b>Australian Bonds</b>	<b>4.2%</b>
<b>International Bonds (hedged)</b>	<b>6.1%</b>
<b>Australian Shares</b>	<b>-7.6%</b>
<b>Australian Property Securities</b>	<b>-20.7%</b>
<b>International Shares (hedged)</b>	<b>1.3%</b>
<b>International Shares (unhedged)</b>	<b>5.2%</b>
<b>Emerging Share Markets (unhedged)</b>	<b>6.6%</b>

\*Capital and Income

*Data source: Thomson Reuters DataStream and MSCI.*

## Investment performance

A superannuation funds investment performance typically varies over time. Because superannuation is a long term investment, longer term returns (such as 5 and 10 investment returns) smooth out short term results.

Depending on the nature of each investment option (including its risk profile), an investment option may experience negative returns from time to time and it is generally not appropriate to assess the performance of an investment option by the return for a single year or other short term periods.

Actual returns will be determined by the investment strategy adopted and prevailing market conditions. Information on investment performance relating to your Account specifically is provided in your Annual Member Statement for the year ended 30 June 2021.



## Investment Performance Returns % - Financial Year 30 June 2021<sup>2</sup>

<b>Cruelty Free Super returns as at 30 June 2021<sup>1</sup></b>	<b>1 year<sup>1</sup></b>	<b>5 Years</b>	<b>10 Years</b>	<b>Since inception<sup>2</sup></b>
<b>Accumulation</b>				
Growth	14.18%	6.09%	6.48%	6.08%

Notes:

1. Returns are based on actual investment options. Returns shown for 1 year periods or longer are annualised amounts and are net of all investment fees, administration fees and taxes, excluding member direct fees. Returns are calculated using changes in the unit price. Past performance should not be relied upon as an indication of future returns.
2. Compound returns since inception are compound annualised averages and are net of all investment fees, administration fees and taxes excluding member direct fees. When the 5 or 10 years compound return is unable to be determined, the since inception return is provided.

**Neither past performance nor volatility is a reliable indicator of what may happen in the future. Neither capital nor returns are guaranteed.**

**Past performance is calculated net of investment fees and taxes excludes fees charged to member Accounts directly, and does not take into account inflation**

# Investment strategy

## Cruelty Free Super investment strategy as at 30 June 2021

The tables following contain information regarding on the investment strategy of the Fund for the year ended 30 June 2021. Details of investment options shown are not a guarantee of any particular benefit or return. The investment option objectives are used by the Trustee to measure the performance of the Fund's investments.

You should consider the most up to date PDS and PDS Guides where applicable, Annual Report and any Significant Event Notices provided to you when choosing an investment option in either Accumulation or Pension.

There is one investment strategy in the Fund for members of Cruelty Free Super as at 30 June 2021:

- Growth investment Strategy (for accumulation members)

### Growth investment strategy

#### Cruelty Free Growth Investment Strategy

##### Investment Return Objective

CPI + 2.25% per annum over rolling eight year periods (after fees and taxes).

##### Investment Strategy

The option aims to invest in a diverse mix of assets with the majority in growth assets such as shares, with a modest invest in defensive assets of cash and fixed interest. The options exposure to these asset classes will be obtained by primarily holding these assets directly including Exchange Traded Funds. This option aims to provide investors with the highest possible returns consistent with a 'growth' investment strategy, through investment in companies and assets that specifically do not harm animals. Specific allocations may vary but the fund will retain a broad 70/30 split between growth and income assets and a bias toward Australian assets.

Asset Classes and Benchmark Allocations	Upper Limit	Lower Limit	Benchmark
Australian Shares*	85%	45%	70%
International Shares*	15%	0%	0%
Other	0%	0%	0%
<b>Total Growth</b>			<b>70%</b>
Australian Fixed Interest	45%	15%	25%
International Fixed Interest	15%	0%	0%
Cash	20%	2.5%	5%
<b>Total Defensive</b>			<b>30%</b>

##### Suitability

The Cruelty Free Growth investment strategy is intended to be suitable for members comfortable with accepting short term market/performance volatility in order to achieve higher returns. This product is designed for members who want to save for their retirement without investing in companies whose activities include the abuse or exploitation of animals or who are not consistent with ethical, environmental or social values.

##### Recommended Minimum Investment Timeframe

4 - 6 years

##### Risk Level<sup>^</sup>

Risk Band 6: High (4 to less than 6 estimated negative annual returns over any 20-year period).

\*Includes property securities and Real Estate Investment Trusts (REITs).

<sup>^</sup>Based on the Standard Risk Measure. For more information refer to the Cruelty Free Super Additional Information Guide available at [www.crueltyfreesuper.com.au](http://www.crueltyfreesuper.com.au).

### Standard Risk Measure

The risk profile of the Fund's investment strategy is based on the Standard risk measure. The standard risk measure is based on industry guidance to allow you to compare investment options that are expected to deliver a similar number of negative annual returns over any 20 year period. The standard risk measure is not a complete assessment of all forms of investment risk, for instance it does not detail what the size of a negative return could be or the potential for a positive return to be less than a customer may require to meet their objectives. Further, it does not take into account the impact of administration fees and tax on the likelihood of a negative return. Customers should still ensure they are comfortable with the risks and potential losses associated with their chosen investment option(s).

## Investment allocation

### Gross assets of the Fund as 30 June 2021

The following table provides information on the portfolio allocation for all of the Cruelty Free Super Fund investment options as at 30/06/2021.

Current Asset Allocation	30 June 2021	
	% of Assets	Amount \$'000
Australian shares*	60.12%	56,144
International shares	13.71%	12,805
Alternatives / Other	0.00%	0
Fixed Interest	19.22%	17,936
Cash	6.95%	6,494
<b>Total Assets</b>	<b>100.0%</b>	<b>93,379</b>

# Investment managers

## Significant investments

The assets of the Fund are invested in a range of investment funds or products. The table below provides information regarding the Fund's total holdings in the investment funds or products of the underlying fund managers managed the investment funds or products in which assets of the Cruelty Free Super Fund were invested as at 30 June 2021.

As at 30 June 2021 assets inside Cruelty Free Super which individually represent more than five (5) per cent of total assets were:

Assets	%	\$
Macquarie Australia Bank – Cash	6.95%	6,493,839
RateSetter - Fixed Interest	1.87%	1,750,700
CGF - Fixed Interest	1.66%	1,548,513
IAG - Fixed Interest	2.79%	2,602,368
Liberty Financial - Fixed Interest	2.71%	2,527,000
Pilbara Minerals Ltd - Shares	1.46%	1,359,981
EIB Fixed Rate - Fixed Interest	2.09%	1,548,513
GPT Wholesale Shopping Centre Fund - Shares	1.73%	1,614,555
Teachers Mutual Bank - Fixed Interest	2.14%	2,001,620
Pro Medicus Ltd - Shares	1.45%	1,353,672

Note: the underlying fund managers utilised by the Trustee for investment of the Fund's assets may be changed from time to time at the absolute discretion of the Trustee. They are shown in this report to provide historical information about the investments of the Fund during the year. You have no ability to choose the underlying fund managers utilised by the Trustee.

## Other considerations

### Derivatives

The Trustee does not permit any investments directly in any futures, options or other derivative instruments. However, external managers may use derivatives in managing pooled investment vehicles in which the Trustee invests. Derivatives may be used for the purpose of hedging transactions and managing risk.

## Labour standards, environmental, social and ethical considerations

Labour standards, environmental, social and ethical considerations are taken into account in the selection, retention or realisation of investments for the Cruelty Free Super investment strategy. Please refer to the PDS and Additional Information Guide for further information on Cruelty Free Super's investment strategy.

## News in superannuation

This update was compiled as at October 2021 and is subject to change. For up to date information relating to taxation of superannuation, go to [ato.gov.au](https://ato.gov.au) or contact the Fund.

It's been another significant financial year, with further changes to laws by the Federal Government for superannuation, as well as amendments to support the economy through COVID-19, with certain opportunities becoming available, some of which may apply to you.

### **Design and Distribution Obligations (DDO) Reform**

The Design and Distribution Obligations (DDO) reform which commenced on 5 October 2021 is one of the most significant changes to regulation in the financial services industry in recent times. It requires, among other regulations that the Fund makes and provides a Target Market Determination (TMD) for each product covered by the reform.

### **What is a TMD and when is it required**

A TMD is a written document that describes the characteristics of a class of consumers that a financial product has been designed for. The TMD sets out how the product, and its key attributes meet the likely objectives, financial situation and needs of the class of consumers. A TMD must contain certain information, which can be broken down into Content and Appropriateness requirements. Additionally, the TMD will contain Distribution Conditions. A TMD cannot be a simple restatement of the content of the Product Disclosure Statement (PDS) or other disclosure documents (i.e. the Additional Information Booklet or Insurance Guides).

From 5 October, 2021, a product cannot be distributed to retail consumers without a valid TMD in place. As new products are issued or new features are added a TMD will need to be created or reviewed. Products for which a PDS must be prepared such as interests in a superannuation Fund, or a managed investment scheme require a TMD to be provided.

## CONTRIBUTING AND TOPPING UP YOUR SUPER

### **Contributions Caps**

There are limits to the amounts of contributions you are able to make to your super each financial year in order to be taxed at lower rates. These limits are called contribution caps. The cap amount and how much tax you need to pay depends on your age, the financial year that the contribution relates to and whether the contributions are concessional (before-tax) or non-concessional (after-tax) contributions.

Caps for the upcoming financial year	2021	2022
Super Guarantee (SG) contributions	9.5%	10%
Concessional contributions cap	\$25,000	\$27,500
Non-concessional contribution cap	\$100,000	\$110,000
Super co-contributions (lower Income Threshold \$37,000, Higher Income Threshold \$56,112)	Max. \$500	Max. \$500
Low income super tax offset (LISTO) Adjusted taxable income up to \$37,000 (based on Concessional contributions made to the Fund)	Max. \$500	Max. \$500
Transfer Balance Cap	\$1,600,000	\$1,700,000
CGT cap	\$1,600,000	\$1,615,000
Low rate cap	-	\$225,000
Minimum annual pension amount continues to be halved as in 2021	2.0%	Under age 65
	2.5%	Age 65 - 74
	3.0%	Age 75 - 79
	3.5%	Age 80 - 84
	4.5%	Age 85 - 89
	5.5%	Age 90 - 94
	7.5%	Age 95 or more

## CARRY FORWARD ARRANGEMENTS

### Concessional cap - Carry forward arrangements

Since 1 July 2019, you have been able to carry forward an unused amount and increase your concessional contributions cap, but only if you had a total super balance of less than \$500,000 at the end of 30 June in the previous year.

Unused amounts of your concessional contributions cap are available to you for a maximum of five years, and will expire after this if not used.

### Non Concessional contribution cap - Bring-forward arrangements

Since the 2021 financial year, you have been able to extend the non-concessional cap Bring-forward rule up to the age of 67. You may be able to make non-concessional contributions up to three times the annual non-concessional contributions cap in a single year in any one three-year-period.

That is, up until 30 June 2021, you can contribute up to \$300,000 in any one three-year period, depending on your total superannuation balance. From 1 July 2021, this increased to \$110,000 p.a. or under the Bring Forward arrangements, up to

\$330,000 in any one, three-year period, as long as your total superannuation balance remains under the Transfer Balance Cap. This means, that when you make contributions greater than the annual cap (noted above), you automatically gain access to future year caps. You can then make further non-concessional contributions after the end of that three-year period, up to your non-concessional contribution cap, provided

your total superannuation balance continues to be less than the Transfer Balance Cap.

Further information including eligibility criteria can be found in the Super caps, rates and thresholds factsheet available on the Funds Secure Online Portal. Contribution caps may change from time to time. Refer to <https://www.ato.gov.au/individuals/super/in-detail/growing-your-super/> for up to date information.

## COVID-19 UPDATE

The initiative under the coronavirus Economic Response Package Omnibus Bill 2021 enabling early release from super payments from Member Accounts ceased on 31 December 1. Many Members experiencing financial difficulties were able to take advantage of the ability to apply for an early release from super of up to \$10,000 from 1 April until 30 June 2021, plus an additional amount of \$10,000 between 1 July and 31 December 2021 from their member Account.

Amounts paid from a Members super Account were tax free, did not affect Centrelink or Veteran's Affairs payments, were treated as non-assessable non-exempt income, were not be counted as income and were not considered under any income or means test.

In addition, Members who satisfied a financial hardship or compassionate condition of release could still apply for these in addition to the early release of super.

Changes to superannuation drawdowns were extended to apply to the 2021/21 financial year, with a further extension for the 2021/22 financial year announced by the Federal Government in early June 2021, with pension payments minimum amounts halved for:

- Account based annuities and pensions including transition to retirement income streams,
- Allocated annuities and pensions,
- Market-linked annuities and pensions also known as term allocated pensions.

If the Fund did not receive any new instructions from you to amend pension payments, the Trustees' default position has been for the administrator to continue to drawdown at the pre-existing level held at the end of the 2021/21 financial year. This meant, the new pension minimums continued to apply for the 2021/22 financial year.

Transition to Retirement Pensions are a form of an account-based pension, and have both minimum and maximum payments to consider when opting in and lodging a superannuation drawdown.

Further information on both Superannuation Drawdowns can be found at [ato.gov.au/super](https://www.ato.gov.au/super). Note that other fees might still apply.

## INACTIVE ACCOUNTS AND TYPES OF UNCLAIMED SUPER

### Treatment of inactive low-balance super Accounts

Superannuation legislation requires the Trustee of the Fund to transfer information and superannuation benefits to the Australian Taxation Office (ATO) when Member benefits are classified as Unclaimed Super. On receipt, the ATO will try to match said account with any active super Account there is a record of you holding.

The exception to this is where you have provided a written notice to the ATO declaring that you are not a Member of an inactive low balance Account. If this applies to you, you can authorise the Fund to provide the written notice to the ATO on your behalf. The notice must be provided to the commissioner of Taxation on or before the relevant due date for the payment to the ATO.

The notice is valid for 16 months, and after that period if your Account remains an inactive low balance Account, you will need to complete another declaration every 16 months if you wish your funds to remain in your Account.

Further information on unclaimed super monies and inactive low-balance super Accounts can be found in the Important Information section of this Annual Report or on the ATO website at

<https://www.ato.gov.au/Individuals/Super/In-detail/Growing-your-super/Inactive-low-balance-super-accounts/>.

Alternatively, if you make a contribution or rollover to your Account, make changes to your insurance, or change your investment options, before the transfer date, your Account will be considered 'active' and won't be closed or transferred to the ATO.

### **Inactive low-balance Accounts and unclaimed super monies - Reporting and payment requirements**

There are two ATO reporting periods each year (by 31 October for the 30 June six-month period, and by 30 April for the 31 December six-month period).

1. Member aged 65 or older - your Account has been inactive for two years or more, and we have not been able to make contact with you for five years.
2. Non-Member spouse - An amount payable to a non-Member spouse as a result of a family law superannuation split - and after making reasonable efforts to contact, the non-Member spouse, and after a reasonable period has passed, we are unable to ensure that the non-Member spouse will receive the amount.
3. Deceased Member - the trustee is unable (after reasonable endeavor) to locate a beneficiary to pay your benefit to.
4. Temporary residents - temporary residents permanently leaving Australia have up to six months to claim superannuation and if not claimed the amount will be transferred to the ATO.
5. Former temporary resident Member and you have not claimed your benefit after six months from your visa expiry or cancellation date and you are not Australian or New Zealand citizen.
6. Small and insoluble lost Member - when your balance is less than \$6,000 (small lost Member Account). and you are considered as:
  - uncontactable - two pieces of mail sent to you have been returned undelivered, no contributions or rollovers have been received within the last 12 months, and the Fund is satisfied that it will never be possible to pay an amount to the Member (insoluble lost Member Account).
7. Holding an inactive low-balance Account - A super Account is an inactive low-balance Account if all of the following criteria are met on unclaimed money day where:
  - no contribution or rollover has been received for 16 months,
  - the Account balance is less than \$6,000,
  - the Member has not met a prescribed condition of release,
  - the Account is not a defined benefit Account,
  - there is no insurance on the Account,
  - the Fund is not a self-managed super fund (SMSF) or small Australian Prudential Regulation Authority (APRA) Fund.



## **WHEN IS AN INACTIVE LOW-BALANCE ACCOUNT CONSIDERED ACTIVE?**

An inactive low-balance Account is deemed to be active if any of the following have occurred within the last 16 months. The Member:

- Changed their investment options,
- Changed or elected to maintain insurance coverage,
- Made or amended a binding death benefit beneficiary nomination,
- Notifies the Fund or ATO in writing that they are not a Member of an inactive low-balance Account, or
- Owes the super provider an amount in respect of their Membership.

Further information can be obtained from the website [ato.gov.au/Individuals/Super/Growing your super](https://ato.gov.au/Individuals/Super/Growing_your_super).

# Important information

## Abridged financial information

Set out below is the abridged financial information relating to the Grosvenor Pirie Super Fund:

<b>Statement of Financial Position as at 30 June</b>		
<b>ASSETS</b>	<b>2021 (\$)</b>	<b>2020 (\$')</b>
Cash and cash equivalents	24,172	13,961
Investments	184,854	139,361
<b>Receivables</b>		
Interest receivable	37	35
Distributions and dividends receivable	2,357	435
Other receivables	112	81
<b>Other assets</b>		
Deferred tax assets	-	66
<b>TOTAL ASSETS</b>	<b>211,532</b>	<b>153,939</b>
<b>LIABILITIES</b>		
Accounts payable and accrued expenses	8	251
Benefits payable	223	1,009
Current tax liabilities	5,327	2,355
Deferred tax liabilities	1,163	175
<b>TOTAL LIABILITIES</b>	<b>3,559</b>	<b>3,790</b>
<b>NET ASSETS AVAILABLE TO PAY BENEFITS</b>	<b>204,811</b>	<b>150,101</b>
<b>Member benefits</b>	<b>197,845</b>	<b>148,116</b>
<b>TOTAL NET ASSETS</b>	<b>6,966</b>	<b>1,985</b>
<b>EQUITY</b>		
<b>Operational Risk Reserve</b>	<b>466</b>	<b>381</b>
<b>Expense Reserve</b>	<b>531</b>	<b>311</b>
<b>Unallocated Surplus</b>	<b>5,969</b>	<b>1,294</b>
<b>TOTAL EQUITY</b>	<b>6,966</b>	<b>1,985</b>

<b>Cruelty Free Super Fund Statement of member movements (as at 30 June 2021)</b>	<b>2021</b>	<b>2020</b>
	<b>\$'000</b>	<b>\$'000</b>
<b>OPENING NET ASSETS</b>	75,855	67,593
<b>INCREASE (DECREASE)</b>	16,280	8,262
<b>CLOSING NET ASSETS</b>	<b>92,135</b>	<b>75,855</b>

\* The Funds financial accounts have been prepared in accordance with accounting standard AASB1056 Superannuation Entities applicable to reporting periods on or after 1 July 2016. The Funds financial accounts and audit report can be made available to members on request by phoning the Cruelty Free Super Fund (Refer Directory on the back page).

## Reserves

The Trustee maintains the following reserves in the Fund for the benefit of members. Reserves are held to meet licence conditions, facilitate administration efficiency and are invested for the benefit of members.

## Operational Risk Financial Requirement

Trustees of super funds are required to establish and maintain an Operational Risk Financial Reserve (ORFR) which complies with prudential requirements to ensure that the Trustee has sufficient financial resources to provide for member and/or beneficiary losses arising from an operational risk event such as incorrect benefit payments due to human or system error, unit pricing errors and loss of data. The reserve is funded from fees and other costs. Expense recovery fees may include a transfer to the ORFR to meet this regulatory requirement. Please refer to the current PDS and PDS Guides for more information.

<b>Grosvenor Pirie Super Fund ORFR (as at 30 June 2021)</b>	<b>2021</b>	<b>2020</b>	<b>2019</b>
	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>
<b>CLOSING BALANCE</b>	466	381	227

## Expense reserve

The Trustee maintains an expense reserve (ER) for costs not related to the administration of the fund. The expense reserve complies with prudential requirements and is utilised for the payment of fund fees, costs, tax and levies. Please refer to the current PDS and PDS Guides for more information.

## Buy/Sell costs

When a member buys or sells units, this initiates a need for the Trustee to trade the underlying assets that relate to the particular investment transaction. This trading generates transaction costs such as brokerage, settlement costs (including custody costs), government taxes/duties/levies, bank charges and Account transaction charges which are paid from the investment option.

These transaction costs are reflected in a buy/sell spread that is taken into account in the calculation of unit prices. The buy/sell spread is the difference between the entry price and exit price of units and is an additional cost incurred by members each time they invest (including via rollovers from other funds) or withdraw funds. The buy/sell spread is retained within Cruelty Free Super and contributes towards the transaction costs associated with Cruelty Free Super buying or selling assets in relation to investment transactions initiated by members or relating to the administration of member Accounts.

The spread ensures that those members joining or leaving Cruelty Free Super or product, or switching investment options, contribute towards these transaction costs and other investors who are not joining, leaving or switching investments at that particular time are not disadvantaged.

The buy/sell spread for the investment option is made up of the following costs:

	Buy	Sell
<b>Cruelty Free Super - Investment Strategy</b>		
Growth	0.07%	0.07%

## Allocating net earnings to members' Accounts

As Cruelty Free Super is a unitised fund, your Account balance is equal to the amount of units held multiplied by the applicable unit price(s). The value of each unit held and the unit price for each investment option changes with the value of the underlying assets of the investment option.

The unit pricing process for pooled investment options:

- We calculate the value of the underlying assets of each pooled investment option once every day.
- The value of the underlying assets is divided by the number of units on issue for that investment option.
- This is the unit price that will be applied to your transaction request.

Sometimes unit pricing errors may occur. In the event that a material unit price error is detected and requires rectification, the Trustee may apply a fixed dollar minimum of \$20 when determining whether exited (former) members affected by the error should be compensated.

Refer to the current PDS for more detailed information about the calculation of earnings. The PDS is available by contacting us on 1300 096 631. Refer to your Annual Member Statement for information on the net investment performance for your portfolio of investments.

## Member statements

Your Annual Member Statement is published online within your Account, you can access this via the Super tab/Report inbox in the Secure Online Portal. Additionally, we also publish product updates and personalised communications online.

## Superannuation surcharge tax

While the superannuation surcharge was abolished with effect from 1 July 2005, the ATO may still issue assessments in relation to previous years. Any amounts dedicated by the Fund in relation to the superannuation surcharge tax payable will be reflected in the transaction section of your Annual Member Statement.

## Temporary residents

If you have worked in Australia on a temporary visa and you have super in Australia, you can apply after you leave Australia, to have this super paid to you as a departing Australia superannuation payment (DASP).

If you have not claimed your super after you have left Australia for at least 6 months, and your visa has expired or been cancelled, your super will be transferred to the ATO as unclaimed super money. You can subsequently access your benefit from the ATO. The ATO can be contacted on 13 10 20. We are not obliged to notify or give an exit statement to you if we transfer your super to the ATO after you depart Australia.

There are limited conditions of release available to a member who is or was a temporary resident. Accounts in respect of all temporary resident members (irrespective of whether or not they have left Australia) will only be able to be released under the following conditions:

- death or terminal medical condition,
- permanent incapacity,
- departing Australia permanently – applies to temporary residents who apply in writing for release of their benefit,
- Trustee payments to the ATO under the Superannuation (Unclaimed Money and Lost Members) Act 1999, or
- temporary incapacity and/or release authorities under the Income Tax Assessment Act 1997.

Note: If you are a New Zealand citizen or you become an Australian citizen or permanent resident these changes will not apply to you.

## Eligible rollover fund

As a result of legislative changes introduced in 2020/2021, all unclaimed and lost money is now transferred to the Australian Taxation Office (ATO). The SMERF is required to transfer all Member balances to the ATO by 31 January 2022. While the requirement is to transfer all Member benefits to the ATO by 31 January 2022, the Trustee of the SMERF made the decision to transfer all Member benefits to the ATO by 30 June 2021. As a result of this action the SMERF was effectively closed to accepting any further Member balances from 30 June 2021.

## Disclosure of Interest

The Trustee is also the Trustee of SMERF and receives remuneration in this capacity.

## The future of ERFs

The Government has been working towards the closure of Eligible Rollover Funds, however due to COVID-19 the effective date of the proposed change was deferred until 2021. The Trustee is monitoring the passage of the Treasury Laws Amendment (Reuniting More Superannuation) Bill 2021, and if passed, will issue communications to all members advising of the change.

## Conflicts

The Trustee's approach to conflicts management is governed by its Conflicts Management Policy, which sets out the principles and the minimum requirements of the Trustee. Conflicts are identified, recorded and managed on an ongoing basis via the Trustee's registers of relevant duties and interests and via other related Trustee policies, systems and processes. Training and awareness with respect to the Trustee's Conflicts Management Framework is undertaken annually. Further information can be found at [www.diversa.com.au/trustee/governance](http://www.diversa.com.au/trustee/governance).

## Enquiries and Complaints

The Trustee has set up a formal procedure for dealing with complex enquiries and complaints about your Cruelty Free Super Account, including insurance. You can make an initial enquiry by phoning Cruelty Free Super, or you can formally register your complaint by email or by writing to the Complaints Officer: A summary of the enquiries and complaints process will be provided with an acknowledgement at the time of your enquiry or complaint.

**Phone:** 1300 096 631

**Write:** Complaints Officer  
Cruelty Free Super  
Suite 4.01, 50 Holt Street  
Surry Hills NSW 2010

We aim to resolve all complex enquiries and complaints quickly and fairly. If you are not satisfied with the final decision, or we have not responded within 90 days from the date that your complaint is received, you may lodge a complaint with the Australian Financial Complaints Authority (AFCA), our external dispute resolution (EDR) scheme.

### AFCA

AFCA is an EDR scheme that deals with complaints from consumers in the financial system. AFCA replaced the Superannuation Complaints Tribunal. Strict time limits apply for lodging certain complaints with AFCA; otherwise AFCA may not be able to deal with your complaint.

To find out if AFCA can handle your complaint and determine the type of information you need to provide, AFCA contact details are as follows:

**Phone:** 1800 931 678

**Email:** [info@afca.org.au](mailto:info@afca.org.au)

**Write:** Australian Financial Complaints Authority (AFCA)  
GPO Box 3  
Melbourne VIC 3001

**Visit:** [afca.org.au](http://afca.org.au)

## Information on request

The following information is available on the Fund website [www.crueltyfreesuper.com.au](http://www.crueltyfreesuper.com.au) and/or by contacting Cruelty Free Super during office hours, or write to Cruelty Free Super at Suite 4.01, 50 Holt Street, Surry Hills NSW 2010 (refer to the Directory on the back page):

- the Fund's various Product Disclosure Statements (including Investment Guide, Insurance Guide and Additional Information Guide which are incorporated by reference, where applicable),
- the Fund's regular investment performance
- recent member newsletters,
- the Fund's Trust Deed and Rules,
- all forms, e.g. the Nomination of Beneficiaries Form,
- information about your benefit entitlements, and
- any other information that may help you understand particular investments of the Fund or its management.

### Disclaimer

Reasonable care is taken to ensure that information is correct, but neither the Trustee nor its service providers accept responsibility for any errors, misprints or for anyone acting on this information. The Trustee reserves its right to correct any errors or omissions.

The terms of your membership in the Fund are set out in the Fund's Trust Deed and any applicable insurance policy and PDS. Should there be any inconsistency between the Trust Deed and other documents, the terms of the Fund's Trust Deed will prevail.

The Trustee reserves the right to amend the terms and conditions of the Fund in accordance with the provisions of the Trust Deed and superannuation law. The Trustee may also withdraw the PDS and close the Fund.

## Directory

### Obtaining further information

#### Cruelty Free Super

**Phone:** 1300 096 631

**Email:** [hello@crueltyfreesuper.com.au](mailto:hello@crueltyfreesuper.com.au)

**Website:** [www.crueltyfreesuper.com.au](http://www.crueltyfreesuper.com.au)

**Mail:** Suite 4.01, 50 Holt Street, Surry Hills NSW 2010

#### Trustee

##### **Diversa Trustees Limited**

ABN 49 006 421 638 AFSL No. 235153

RSE Licence No L0000635

GPO Box 3001

Melbourne VIC 3001

#### Auditors

##### **PricewaterhouseCoopers**

ABN 52 780 433 757

Freshwater Place

2 Southbank Boulevard

Southbank VIC 3006

#### Custodian

##### **Citigroup Pty Ltd**

ABN 88 004 325 080

Level 47, 2 Park Street

Sydney NSW 2000

#### Investment Manager

##### **Responsible Investment Services Pty Ltd**

ABN 77 630 578 200 AFS Rep. No. 001271438

Corporate Authorised Representative of Revtech

Media Pty Ltd ABN 75 150 963 474 AFSL No.

455982

120b Underwood St, Paddington, NSW 2021

#### Insurer

##### **AIA Australia Limited**

ABN 79 004 837 861 AFSL 230043

#### Sub Promoter

Cruelty Free Super Services Pty Ltd (ABN 17 641 761 686; AFS Representative No.

001283739), which is a Corporate

Authorised Representative of Professional

Superannuation Management Pty Ltd (ABN

31 617 160 791; AFSL No. 499786)

Suite 4,01, 50 Holt Street, Surry Hills NSW 2010

#### Administrator

##### **OneVue Super Services**

ABN 74 006 877 872 AFSL No. 246883

PO Box 1282

Albury NSW 2640