

# MAP Super

## Product Disclosure Statement

1 December 2020

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### Important information

This Product Disclosure Statement (PDS) is issued by Diversa Trustees Limited ABN 49 006 421 638 AFSL 235153 RSE Licence No L0000635 (referred to as we, our, us, the Trustee). It provides a summary of significant information about MAP Super and includes references to other important information in the Additional Information Guide and, the Insurance Guide (together, the PDS Guides) each of which forms part of this PDS. You should read the important information in this document and the PDS Guides before making a decision about MAP Super. This PDS and the PDS Guides are available online at [onesuper.com](http://onesuper.com) or you can obtain a printed copy from us free of charge on request.

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The information in this PDS is general information only and does not take into account your personal financial situation or needs. You should consult a licensed financial adviser to obtain financial advice that is tailored to suit your personal circumstances.

The MAP Super PDS can only be used by persons receiving it (electronically or otherwise) in Australia and applications from outside Australia will not be accepted. We may reject or accept an application without giving reasons. All third parties named in this document have consented to be named and have not withdrawn their consent at the date of publication.

### Updated information

The information in this PDS is subject to change, and may be updated by us at any time, if not materially adverse to you, online via the Secure Online Portal. You can obtain a printed copy of updated information from us free of charge on request.

### Your nominated email address

You must provide your email address as part of the application process. If you change your email address, you must notify us in writing and provide your new email address. Your email address is used to provide you with access to the Secure Online Portal to view your MAP Super Account.



### Privacy

We request personal information from you when you apply to become a member of MAP Super and from time to time in order to provide MAP Super to you. If the requested information is not provided, we may not be able to process your application or provide MAP Super to you.

We are required to comply with the Privacy Act and the Australian Privacy Principles.

Information about how we collect, use and disclose your personal information is set out in our Privacy Policy. You should read this before you apply. When you apply, you will be taken to agree to the use and disclosure of your personal information in accordance with our Privacy Policy.

Our Privacy Policy is available at [onesuper.com](http://onesuper.com). You can obtain a copy of our Privacy Policy from us free of charge on request.

### 1. About MAP Super

MAP Super is a sub-plan of OneSuper ABN 43 905 581 638 RSE R1001341 (formerly Smartsave 'Member's Choice' Superannuation Master Plan), (the Fund). The Trustee of the Fund is Diversa Trustees Limited. The Sponsor and Promoter of the Fund and MAP Super is OneVue Wealth Services Ltd ABN 70 120 380 627 AFSL 308868 (OneVue Wealth).

MAP Super is an accumulation superannuation and pension product. It offers superannuation options, investment options and insurance options.

#### Superannuation options

- Accumulation Account (accumulation phase) which applies during your working life,
- Transition to Retirement Pension Account where in certain circumstances you can draw some of your preserved super while you are still working, and
- Pension Account where you can enjoy a pension income after you have reached your preservation age and have permanently retired or have met another condition of release.

#### Investment Options

MAP Super offers a wide range of pre-mixed and single sector Pooled Investments. Refer to section 5 of this PDS and the Additional Information Guide for more information.

#### Insurance options

MAP Super offers Group Insurance (including default cover and voluntary cover) and Retail Insurance covering Death, Total and Permanent Disability (TPD) and Income Protection. You can pay your insurance premiums out of your superannuation. Refer to section 8 of this document and the Insurance Guide for more information.

#### Trustee disclosure

The Trustee is required to disclose certain information and documentation in relation to themselves and the Fund on a website. This information and documentation is available at [onesuper.com](http://onesuper.com) and includes but is not limited to the Trust Deed, the PDS and the PDS Guides, executive remuneration disclosure, the most recent Annual Report and the names of each material outsourced service provider to the Fund.

### 2. How super works

Super is an important long-term way to save for your retirement and is, in part, compulsory. There are tax concessions provided by the Australian Government to help you save more money in your super. However, there are limits to how much you and your employer can contribute under the tax concessions. There are also limits and rules about when you can access your

super. When you reach age 60, withdrawals from your super will generally be tax-free. Refer to section 7 of this document and the Additional Information Guide for more information on how super is taxed.

### **Contributing to your super**

Different types of contributions can be made to your super including the super guarantee contributions made by your employer, any voluntary personal contributions you make, and if you are eligible, the Australian Government will also co-contribute to your super.

If you are working, your employer usually must make super guarantee contributions to your super. Currently, this is 9.5% of your 'ordinary time earnings'.

Contributions can also be made through salary sacrifice (by asking your employer to deduct extra money and contribute into super before tax is taken out), by making your own personal contributions (for example if you are self-employed), by contributions made by your spouse on your behalf, or by directing personal voluntary savings into your super.

### **Choosing your own super**

Generally, you can choose which super fund your super guarantee contributions are paid into by your employer. If you do not have a choice or you do not tell your employer which super fund to pay your super guarantee contributions into, they will be directed into a super fund chosen by your employer.

### **Consolidating your super**

You can take MAP Super from job to job and you can consolidate your current super account and any other existing super accounts into MAP Super to help you avoid having multiple super funds and fees. Before doing so, please consider any potential loss of existing insurance or other benefits you may have with your existing super fund.

### **Accessing your super**

As super is designed to help you save for retirement, there are limits and rules about when you can access your super, usually from when you turn 65, reach your preservation age (between 55 and 60, depending on your date of birth) and have permanently retired from the workforce. There are limited circumstances when early access to your super may be available if you meet a "condition of release", for example, compassionate grounds, severe financial hardship, or permanent incapacity for work or through the First Home Super Saver Scheme, if eligible.

### **Pension**

Once you meet certain criteria you can start a pension by opening:

- a Transition to Retirement Pension Account, when you reach your preservation age and remain in employment, or
- a Pension Account, when you retire permanently or reach age 65 or meet another condition of release.

Further details about Pension Accounts can be found in Part 2 of the Additional Information Guide. A minimum amount of \$20,000 is required to start a pension, which can be transferred from your Accumulation Account or other sources. The eligibility criteria for each Pension Account can be found in the Additional Information Guide.

You can choose your regular pension payment within the prescribed limits set by the Australian Government. Consult your adviser or go to [ato.gov.au/super](http://ato.gov.au/super) for more information.

You may make a lump sum withdrawal, however, a lump sum withdrawal made from a Transition to Retirement Pension Account can only be made:

- if your Account has an unrestricted non-preserved component and your lump sum withdrawal does not exceed this amount, or
- if you satisfy a "condition of release" with a "nil" cash restriction, or
- to give effect to a payment split under Family Law.

**More information** You should read the important information about how super works before making a decision. Go to Part 2 in the Additional Information Guide and refer to ASIC's Moneysmart website at [moneysmart.gov.au](http://moneysmart.gov.au). Material about how super works may change between the time you read this PDS and the day when you acquire the product.

## **3. Benefits of investing with MAP Super**

### **Track and manage MAP Super online – anytime, anywhere**

The Secure Online Portal provides online access to:

- check your balance,
- obtain BPAY contribution information,
- view your contributions and Account transactions,
- view and vary your pension payments,
- vary your Group Life Insurance, and
- view and download various reports.

### **A world of investment choice**

MAP Super offers a wide range of investment options. Refer to section 5 of this document and the Additional Information Guide for more information.

### **Access to a range of insurance options**

MAP Super offers Group Insurance (including default cover and voluntary cover) and Retail Insurance covering Death, TPD and Income Protection cover. You're also able to opt out of cover, opt-in to cover, transfer existing cover, or vary your cover. Limited cover, exclusions and other conditions may apply. Refer to section 8 of this document and the Insurance Guide for more information.

### **Your super consolidation partner**

We can help you rollover super from your existing super fund or consolidate multiple super accounts. Before doing so, we recommend that you seek financial advice to consider any potential loss of existing insurance or other benefits you may have with your existing super fund.

### **Payment methods that suit you**

MAP Super accepts various contribution payment methods to make it easy for you, your spouse or your employer to contribute to your super.

### **Easy transition into retirement**

You have an opportunity to supplement your income while you are still working through a Transition to Retirement Pension Account once you reach your preservation age.

## Partner discount

MAP may add up all MAP Super and MAP Pension accounts held by you and your spouse or partner. With all your account balances added together, you may be eligible for a reduced fee based on the aggregated account balances.

## A partner for the long haul

MAP Super can stay with you throughout your entire working life and into retirement. If you change jobs, just ask your new employer to contribute to MAP Super.

## 4. Risks of super

All investments carry risk. Super funds may invest in a range of asset classes – for example, cash, fixed interest, property and shares – that have different levels of risks.

The likely investment return, and the risk of losing money is different for each investment option depending on the assets that make up the investment strategy. Generally, the highest long term returns may also carry the highest level of short-term risk.

### Investments risks

It is important to understand and consider the investment risks in super before you invest:

- the value of the investment will go up and down,
- the level of returns will vary, and future returns may differ from past returns,
- returns are not guaranteed and you may lose some of your money,
- the amount of your future superannuation savings (including contributions and returns) may not be enough to provide adequately for your retirement,
- laws affecting your super and pension may change in the future, and
- the level of risk for you will vary depending on a range of factors including your age, your investment timeframes, where other parts of your wealth are invested and your risk tolerance.

### Other risks

Other risks associated with investing in MAP Super include:

- Capital risk
- Market risk
- Inflation risk
- Settlement risk
- Interest rate risk
- Exchange rate risk
- Derivatives risk
- Fund risk
- Operational risk
- Legal and Regulatory risk
- Credit risk
- Investment management risk
- Country/Emerging markets risk
- Valuation risk
- Leverage risk
- Borrowing risk
- Liquidity risk
- Longevity risk

**More information** You should read the important information on the risks of investing in MAP Super in Part 4 of the Additional Information Guide before making a decision. The material about the risks of investing in MAP Super may change between the time you read this PDS and the day when you acquire the product.

## 5. How we invest your money

### Investment Options

MAP Super offers the following seven pre-mixed Pooled Investment Options for Accumulation, Transition to Retirement Pension, and Pension Account Members. Each Investment Option has different types and levels of risk, potential returns and investment time frames.

Single asset class investment options	Multi asset class investment options
Cash	Moderate
Australian Shares	Balanced
International Shares	Growth
	High Growth

You can choose one Investment Option or a combination of different Investment Options as part of the application process. If you do not make an investment choice, the Trustee will contact you about making a choice. If the Trustee is unable to contact you, your funds may be returned.

Information on the likely investment return, the risk and the minimum suggested investment time frame, is set out below for the 'Growth' Pooled Investment Option and in the Additional Information Guide for the other Pooled Investment Options.

**Warning:** You must consider the likely investment return, the risk and your investment time frame when choosing which option to invest in. Please consult your financial adviser when choosing your Investment Options.

### Multi asset Growth Pooled Investment Option

As an example, the table below sets out information about one of the Pooled Investment Options available in MAP Super, the 'Growth' Pooled Investment Option. Information about other investment options can be found in the Additional Information Guide.

<b>Who is this investment option for?</b>	Members who seek exposure to mainly growth assets and can tolerate a high level of risk over five years. This option invests mainly in growth assets across most asset classes.	
<b>Investment return objective</b>	CPI +2.5%	
<b>Minimum suggested time frame</b>	5 years	
<b>Standard risk measure band</b>	6	
<b>Standard risk measure label</b>	High	
<b>Asset classes</b>	<b>Strategic asset allocation</b>	<b>Asset allocation range</b>
<b>Defensive assets</b>	<b>30.0%</b>	
Cash	6.5%	2.0%-15.0%
Australian fixed income	10.5%	5.0%-20.0%
Global fixed income	13.0%	8.0%-25.0%
<b>Growth assets</b>	<b>70.0%</b>	
Australian equities	30.0%	17.5%-45.0%
International equities	34.0%	22.6%-50.0%
Global Listed Property & Infrastructure	6.0%	0.0%-15.0%

**More information** You should read the important information on how we invest your money in Part 5 of the Additional Information Guide before making a decision. The material relating to how we invest your money may change between the time you read this PDS and the day when you acquire the product.

## 6. Fees and costs

### Consumer advisory warning:

Did you know?

Small differences in both investment performance and fees and costs can have a substantial impact on your long term returns.

For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30-year period (for example, reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs.

You or your employer, as applicable, may be able to negotiate to pay lower fees.<sup>1</sup> Ask the fund or your financial adviser.

To find out more

If you would like to find out more, or see the impact of the fees based on your own circumstances, the **Australian Securities and Investments Commission (ASIC)** website ([www.moneysmart.gov.au](http://www.moneysmart.gov.au)) has a superannuation fee calculator to help you check out different fee options.

### Fees and costs table

This document shows the fees and costs that you may be charged for the **'Growth' Pooled Investment Option**. Most assets of MAP Super are invested in this option. These fees and costs may be deducted directly from your money, from your returns on your investment or from the assets of the Fund as a whole. You should use this table to compare this superannuation product with other superannuation products. Other fees, such as activity fees, advice fees for personal advice and insurance fees, may also be charged, but these will depend on the nature of the activity, advice or insurance chosen by you. Entry fees and exit fees cannot be charged. Taxes, insurance fees and other costs relating to insurance are set out in the Insurance Guide. You should read all the information about fees and other costs because it is important to understand their impact on your investment. All fees disclosed in this PDS are GST inclusive. The fees and costs will depend on the Investment Options you select. For each other Pooled Investment Option, fees and costs are available in Part 5 of the Additional Information Guide

<sup>1</sup> This disclosure is prescribed by law. The Fund does not negotiate fees.

<sup>2</sup> If your Account balance for a product offered by the superannuation entity is less than \$6,000 at the end of the entity's income year, the total combined amount of the administration fees, investment fees, and indirect costs charged to you is capped at 3% of the account balance. Any amount charged in excess of that cap must be refunded. Above \$6,000, a minimum administration fee of \$150 applies.

Type of fee <sup>2</sup>	Amount	How and when paid
<b>Investment fee<sup>3</sup></b>	Nil	Not applicable
<b>Administration fee</b>	<b>Asset based fee</b>	
	From	To Rate
	\$0	\$249,999 0.60% p.a.
	\$250,000	\$499,999 0.55% p.a.
	\$500,000	\$999,999 0.45% p.a.
	\$1m	\$1,499,999 0.20% p.a.
	Over \$1.5m	nil
	OR a minimum of \$150 PLUS	
	<b>Expense Recovery fee<sup>4</sup></b>	
	Up to \$500,000 0.05% p.a.	Expense Recovery fee - calculated on the average daily balance and pro-rata by the number of days in the month, and deducted from your Account monthly and on exit.
	\$500,001 - \$1,000,000 0.025% p.a.	
	Above \$1,000,000 Nil	
<b>Buy-sell spread</b>	0.14%/0.28% p.a.	Included in the unit price of the investment option. Refer to Additional Information Guide for more information.
<b>Switching fee</b>	\$0 for the first four switches per annum then 0.40% per switch thereafter	Deducted from your account at the end of the month after the switch is made
<b>Exit fee</b>	Nil	Not applicable
<b>Advice fee relating to all members</b>	Nil	Not applicable

<sup>3</sup> Underlying fees may be charged by the fund manager, investment manager or the product provider.

<sup>4</sup> Expense recovery fee is paid into a reserve and may include transfers to Operational Risk Finance Reserve (ORFR) from member accounts if required to meet regulatory requirements. Subject to 2 above, the fee of \$50 applies irrespective of your Account balance.

Type of fee <sup>2</sup>	Amount	How and when paid
investing in a particular MySuper product or investment option		
<b>Other fees and costs</b>	Nil	Not applicable on this investment option. See <i>Additional Information</i> under Additional explanation of fees and costs
<b>Indirect cost ratio<sup>1</sup></b>	0.42% p.a.	Deducted from the assets of the underlying investments and reflected in the daily unit price

### Example of annual fees and costs

This table gives an example of how the fees and costs for the 'Growth' Pooled Investment Option can affect your super investment over a one-year period. You should use this table to compare this superannuation product with other superannuation products.

<b>EXAMPLE - Pooled Investment Option: Growth</b>	<b>Balance of \$50,000</b>
Investment fees	0.00% p.a. For every \$50,000 you have in the superannuation product you will be charged \$0 each year.
<b>PLUS</b> Administration fees	0.60% + PLUS 0.05% p.a. <b>And</b> , you will be charged \$325 in administration fees each year.
<b>PLUS</b> Indirect costs for the superannuation product	0.42% p.a. <b>And</b> , indirect costs of \$210 each year will be deducted from your investment.
<b>EQUALS</b> Cost of product	If your balance was \$50,000, then for that year you will be charged fees of <b>\$535</b> for the superannuation product.

### How fees and costs are charged

Fees and costs are deducted from your investment returns.

### Fee calculator

ASIC's website [moneysmart.gov.au](http://moneysmart.gov.au) has a super calculator you can use to calculate the effect of fees and costs on your account balance.

<sup>1</sup> Depending on the investment option you choose, other fees and costs may apply. Refer to the Additional Information Guide.

### Changes to fees and costs

The Trustee may introduce new fees or change existing fees at any time. We will notify you at least 30 days in advance before we introduce new fees, if the changes are materially adverse to you, or if we increase existing fees, other than buy-sell spreads and indirect costs. These changes are available in the Secure Online Portal and you should check for the most up to date information before making any decisions.

### Fees and costs of underlying investments

underlying fees may be charged by the fund manager, portfolio investment manager or the product provider, as applicable. These fees and costs are in addition to the fees and costs you pay in MAP Super. For details of the fees and costs that apply, you should refer to Part 5 of the Additional Information Guide.

### Additional explanation of fees and costs

Other fees such as advice fees you pay your financial adviser, activity fees (such as Family Law fees), or insurance premiums may be charged, depending on the nature of the advice, activity or insurance you choose. Refer to Part 6 of the Additional Information Guide.

**Warning:** You may agree to pay additional fees to your financial adviser. Details of the fees you agree to pay should be set out in the Statement of Advice or Fee Disclosure Statement your adviser gives you. The amount of the fees may be deducted from your MAP Super Account if you agree with your adviser to do so.

**More information -** You should read the important information about fees and other costs in Part 6 of the Additional Information Guide before making a decision. The material about fees and other costs may change between the time when you read this PDS and the day you acquire the product.

## 7. How super is taxed

This section provides a summary of the significant tax information relating to superannuation. It is based on the laws that apply at the date this PDS is issued and changes in the law or its interpretation may affect the tax consequences of investing in MAP Super. For professional advice tailored to your personal circumstances you should consult a tax adviser.

Super is taxed at three stages, contributions, earnings and withdrawals and the tax is paid directly to the Australian Taxation Office (ATO).

### TFN Information

**Warning:** While it is not compulsory, don't forget to provide your tax file number (TFN) so you can benefit from the lower tax rates applied to superannuation contributions. Without your TFN, a higher tax rate will also be applied when it's time to access your super. Without your TFN personal contributions cannot be accepted by super funds.

### Tax on contributions

Concessional contributions such as superannuation guarantee (SG) contributions and salary sacrifice, up to the concessional contribution cap are generally taxed at the concessional rate.



Non-Concessional contributions such as contributions made from after-tax income, up to the non-concessional contribution cap, are not taxed.

### What happens if you exceed the contribution caps?

**Warning:** There are significant tax implications if you exceed the caps during a financial year. For more information on contributions, contribution caps and applicable taxes, please refer to section 7 of the Additional Information Guide or go to [ato.gov.au/super](http://ato.gov.au/super).

### Tax on super investment earnings

Generally, investment earnings within your Super and Transition to Retirement Accounts will be taxed at a maximum of 15%. Tax is deducted from investment income before unit prices or earning rates are determined depending on your investments.

### Tax on withdrawals

Withdrawal benefits may be taxed if you are aged less than 60. The tax will be deducted from your withdrawal benefit. If you are aged 60 or over, no tax will apply to your withdrawal benefit, unless you are a temporary resident.

### Tax on death benefits

Lump sum death benefits paid to dependants for tax purposes are fully tax free. The tax treatment for lump sum benefits paid to non-dependants for tax purposes is different. No tax is payable in respect of any tax-free component while any taxable component will be taxed at rates between 15% to 30%, plus any applicable levies.

**More information** - You should read the important information about how super is taxed before making a decision. Refer to Part 7 of the Additional Information Guide or [ato.gov.au/super](http://ato.gov.au/super). The material relating to taxation of your super may change between the time you read this PDS and the day when you acquire the product.

## 8. Insurance in your super

### Types of cover

Subject to meeting the eligibility criteria, you can access insurance cover through MAP Super to help protect your family's financial security against the unexpected. Both Group Life (default cover and voluntary cover) and Group Income Protection (voluntary cover) are available in MAP Super.

Options available for Group Insurance cover include:

- Death insurance which provides a lump sum benefit in the event of death, or if you are diagnosed with a Terminal Illness,
- Total and Permanent Disablement (TPD) insurance provides a lump sum benefit if you suffer a TPD event, and
- Income Protection pays a set percentage of your monthly income for a pre-defined length of time in the event that you suffer Total Disability as a result of illness or injury.

Your insurance cover will not commence until your first contribution or rollover has been received, an insurance premium is paid for out of your Accumulation Account and confirmation of the insurance cover has been provided. Default Group Life insurance cover in the Personal Division is New Events cover for the first thirty-six months of your membership. Any pre-existing

illness or injuries are not covered during this time. Refer to the MAP Super Insurance Guide for further information on new events cover.

### Types of Group Life insurance

MAP Super offers two types of Group Life default insurance cover – personal and employee, and voluntary cover, which is subject to underwriting.

The type of default insurance cover available to you is determined by your employment status.

### Default cover when you join as a Personal Division member

Provided you choose to accept insurance cover when you join MAP Super and you have received confirmation the insurance cover has been provided, you will receive default Death and TPD insurance cover without any medical underwriting, with cover commencing on the date the first contribution or rollover is received into your Account. You may choose to reduce or decline this cover at any time. The value of the default Group Life insurance cover sum insured and cost of default cover will depend on your age, your occupation and your gender. As you age, the amount of insurance cover provided to you and the cost of insurance changes. Please refer to the Insurance Guide for information on eligibility, and commencement of cover. The table in this section explains the level of cover and costs for both Personal and Employee Default Group Life insurance cover.

**Cooling off period:** If you choose to accept default insurance cover when you join MAP Super, the premiums will be deducted from your Account monthly in arrears. You have 28 days from acceptance of the application to opt-out of default cover before insurance premiums are deducted from your MAP Super Account. This is known as the cooling off period. After this period no insurance premium refund will be available.

**Loss of cover:** We cannot continue to provide insurance cover to accounts which have not received a contribution or rollover for sixteen months or longer, unless you make an election to maintain cover notwithstanding inactivity. We'll let you know if you're at risk of losing cover, and what your options are.

### Voluntary cover

Voluntary Group Life Insurance cover is additional to default Group Life insurance cover, is available as a fixed amount of cover and is subject to underwriting.

Maximum amounts of insurance cover available are as follows:

- Death - no maximum,
- TPD - \$3 million,
- Terminal Illness - \$3 million, and
- Income Protection
  - 75% of your pre-disability monthly income up, to a maximum of \$25,000 per month, including additional cover equal to the amount of employer contributions to Super Guarantee up to 10% p.a. of your pre-disability monthly income,
  - A choice of 30 or 90 days waiting period, and a choice of a 2 year or to age 65 Benefit Periods, and
  - Entry age between age 15 to less than age 65 (Eligible Persons birthday).

Refer to the Insurance Guide for more details.

### Transferring cover from another insurer

You may be able to transfer your current Death, TPD and Income Protection Cover from another insurer to MAP Super. Provided you meet eligibility conditions, cover will be converted to the same type and level of cover and the relevant policy premium rates under the MAP Super Group Life Insurance policy will be applied. The maximum value which can be transferred is \$1 million death and TPD insurance cover, and Income Protection of \$15,000 per month insurance cover, and your total insurance cover must not exceed the maximum cover limit under the insurance policy. Refer to the Insurance Guide for further details on transferring cover from another Insurer.

### Increasing, reducing or cancelling Group Life or Group Income Protection cover

You can increase, reduce or cancel your Group Insurance cover (subject to acceptance by the Insurer and any limitations, exclusions and other conditions which may apply) by logging on to Secure Online Portal, selecting insurance and submitting or printing and completing the appropriate form. You will be notified by the Fund of the acceptance of your insurance cover. Note, if you wish to increase your cover this will need to be underwritten and accepted by the Fund's insurer.

### Cost of default insurance

There are costs associated with insurance cover. These costs (insurance premiums, including any stamp duty applicable are covered in detail in the Insurance Guide), which are deducted from your Account monthly in arrears, are calculated on the amount and type of cover, your age, gender, occupation and assessment by the Insurer (for any Voluntary cover). Default insurance cover premium summary is shown below. Please also refer to the MAP Super Insurance Guide for more information.

Age next birthday	Personal Default cover <sup>1</sup>		Employee Default cover	
	Death cover	TPD cover	Death cover	TPD cover
16 – 35 years	\$535,500	\$535,500	\$535,500	\$535,500
36 – 40 years	\$318,000	\$318,000	\$318,000	\$318,000
41 – 45 years	\$189,000	\$189,000	\$189,000	\$189,000
46 – 50 years	\$109,500	\$109,500	\$109,500	\$109,500
51 – 55 years	\$ 61,500	\$ 61,500	\$ 61,500	\$ 61,500
56 - 60 years	\$ 37,500	\$ 37,500	\$ 37,500	\$ 37,500
61 years - 70 years <sup>2</sup>	\$ 28,500 - \$15,000	\$ 28,500 - \$15,000	\$ 28,500 - \$15,000	\$ 28,500 - \$ 15,000
<b>Cost for default cover and when is it paid</b>	Males \$1.88 to \$7.72 per week Females \$1.17 to \$5.06 per week		\$4.38 per week (3 units)	

<sup>1</sup> Personal default cover is New Events Cover for the first thirty-six (36) months of your membership. Any pre-existing illness or injuries are not covered during this time. Refer to 'Death and TPD Terms and Conditions' in the MAP Super Insurance Guide for further information on limited cover.

<b>Does the value of default cover remain the same as I age?</b>	<b>Death</b> cover will remain the same with your age.				<b>Death and TPD</b> cover will vary with your age.
	<b>TPD</b> will reduce after you turn 60 as follows (based on your age next birthday)				
	<b>61</b>	100%	<b>66</b>	50%	
	<b>62</b>	90%	<b>67</b>	40%	
	<b>63</b>	80%	<b>68</b>	30%	
	<b>64</b>	70%	<b>69</b>	20%	
	<b>65</b>	60%	<b>70</b>	10%	
<b>Does the cost for cover remain the same as I age?</b>	Cost will vary with age.				Cost remains the same.

### Group Income Protection insurance premiums

Details on Personal and Employee Income Protection cover annual premium rates, terms and conditions can be found in the MAP Super Insurance Guide.

### Group Insurance administration costs

If you decide to take up Group Insurance Death and TPD and Income Protection cover, MAP Super will charge you an administration fee of 10% of the premium to cover the expenses of administering insurance through MAP Super. This activity fee is included in your insurance premium.

### Making a claim

If you make an insurance claim, the Trustee and the insurer will determine whether you are entitled to be paid based on the terms of the policy, the Fund's rules and the law.

### Warning

Information about:

- eligibility for, or the cancellation of, the insurance cover,
- details of definitions, conditions and exclusions applicable to the insurance cover,
- the level and type of voluntary insurance cover available,
- the actual cost of the voluntary insurance cover in dollars, or the range of costs that would be payable depending on your circumstances,
- any other significant matter in relation to insurance cover (including the transfer of existing insurance) that may affect your entitlement to insurance cover, and
- other important additional information

is contained in the Insurance Guide. You should read this important information before making a decision. The material on insurance cover may change between the time when you read this PDS and the day you acquire the product.

<sup>2</sup> Refer to the Insurance Guide for more details.

## 9. How to open an Account

If you are eligible, you can open your MAP Super Account online via the Secure Online Portal. You should have your tax file number ready to open your Account.

### Cooling-off period

If you change your mind after opening an Account, you must write to us to cancel your application within your 14-day cooling-off period. Your cooling-off period starts at the earlier of:

- 5 days after your application is accepted, or
- the date the Fund confirms your membership in writing.

On cancellation, we will refund any contributions you have made to your Account (if you are entitled to access your super) or transfer any contributions you have made to a nominated complying super fund. The refund may be decreased or increased to allow for market movements of your investments during that time. We may also deduct any reasonable transaction and administrative costs, tax or duty incurred. Fees you have agreed to pay your financial adviser may also be deducted.

Note: if you do not nominate a suitable fund within 28 days, your contributions will be transferred to the Fund's Eligible Rollover Fund (ERF). An ERF receives and invests the entitlements of super fund members in certain circumstances.

The ERF currently selected by the Trustee is:

### Super Money Eligible Rollover Fund (SMERF)

PO Box 1282

Albury NSW 2640

Phone: 1800 114 380

The Trustee of MAP Super is the trustee of SMERF

### Complaints

If you have a complaint about your MAP Super Account, please contact us by phone on 1800 640 055 or write to:

Complaints Officer

MAP Super

PO Box 1282

Albury NSW 2640

We will acknowledge your complaint in writing within 7 days and you will be advised of the steps we will take to resolve it. We will endeavour to resolve your complaint within 45 days, however complicated complaints may take longer (up to 90 days) to respond to you.

If we do not respond within 90 days or if you are not satisfied with the outcome of your complaint, you can lodge a complaint with the Australian Financial Complaints Authority (AFCA). AFCA is an external dispute resolution scheme to deal with complaints from consumers in the financial system.

To find out if the AFCA can handle your complaint and determine the type of information you would need to provide, contact the AFCA:

Telephone: 1800 931 678

Website: [www.afca.gov.au](http://www.afca.gov.au)

Email: [info@afca.gov.au](mailto:info@afca.gov.au)

Write: Australian Financial Complaints Authority

GPO Box 3, Melbourne VIC 3001

**More information** You should read the important information on how to open and operate a MAP Super Account in Part 8 of the Additional Information Guide before making a decision. Material on how to open and operate a MAP Super Account may change between the time when you read this PDS and the day when you acquire the product.