

# Target Market Determination

For Australian Practical Superannuation Transition to Retirement Pension account provided by Diversa Trustees Limited (ABN 49 006 421 638) (USI 43 905 581 638 013)

## About this document

## When to use this target market determination

This target market determination (TMD) seeks to offer members, financial advisers, promoter, sub-promoter and staff with an understanding of the class of members for which this product has been designed, having regard to the objectives, financial situation and needs of the target market.

This document is not to be treated as a full summary of the product's risks and features and is not intended to provide financial advice. Members must refer to the Product Disclosure Statement (PDS) and any supplementary documents when making a decision about this product.

## Product Disclosure Statement to which this target market determination applies

This TMD applies to Australian Practical Superannuation Transition to Retirement Pension (TTR) account referred to in the following Product Disclosure Statement (PDS) and PDS Guides:

- o Australian Practical Superannuation Product Disclosure Statement
- Australian Practical Superannuation Additional Information Guide

## **Important Dates**

Date from which this target market determination is <b>effective</b>	30 September 2022
Date when this target market determination was last reviewed	30 September 2022
Date when this target market determination will be <b>next reviewed</b>	30 September 2023

# Class of members that fall within this target market

The information below summarises the overall class of members that fall within the target market for Australian Practical Superannuation TTR account, based on the product key attributes and the objectives, financial situation and needs that it has been designed to meet.

Australian Practical Superannuation TTR account has been designed for members whose likely objectives, financial situation and needs (as listed below) are aligned with the product (including the key attributes). Australian Practical Superannuation TTR account is for those:

- o Who have reached their legislated preservation age,
- Whose maximum age is 65,
- Who require an income stream,
- Who are still working in some capacity,
- o Who want the choice of investing in one or more investment options,
- Who have at least \$20,000 to invest, and



o Who are either investing directly or through a financial adviser.

#### **Excluded class of members**

Australian Practical Superannuation TTR account has not been designed for individuals who:

- Are looking for a super accumulation account,
- Want to access superannuation benefits as a lump sum (commutation)
- Are looking for insurance, or
- Want a self-managed super fund (SMSF).

#### Product description and key attributes

The key eligibility requirements and product attributes of Australian Practical Superannuation TTR account are:

#### Key eligibility requirements

- o It is available to members who are aged between their preservation age and 65.
- Members who have at least \$20,000 in their super savings to invest.
- o It is for members that have a financial adviser or actively engage with their investment directly via an online portal.

#### Key attributes (fees, terms and features)

- It provides the ability to draw down on some super benefits as additional income (within legislated limits) to supplement existing income after reaching preservation age.
- It provides access to:
  - ASX-listed securities including the individual constituents of the ASX All Ordinaries index and selected exchange traded products,
  - a range of multi-asset managed funds and model portfolios of varying objectives and risk levels managed by professional investment managers,
  - a cash hub which is an interest bearing transaction account which holds the members available cash for investment in Australian Practical Superannuation's investment options, receives income and distributions from investments and pays fees, costs, tax and other deductions,
  - o pre-mixed pooled investment options managed by Mercer Investments (Australia) Limited, and
  - o term deposits with leading financial institutions.
- o It provides access to the secure online portal which enables members to track and manage their super online.
- Members investing via financial advisers can avail family pricing whereby up to six family members
  who have the same financial adviser can apply to have their individual Australian Practical
  Superannuation accounts linked as a family group in order to aggregate their average daily balances
  across all investments and pay lower asset-based administration fees.
- Fees associated with Australian Practical Superannuation TTR account include the following:
  - Asset based administration fee and expense recovery fee which are charged on the member's average daily balance in the Australian Practical Superannuation TTR account,
  - o Account keeping fee for a Member per Account per annum,
  - o Sub-promoter fees which are paid to the sub-promoter from the administration fees,
  - o Buy/sell spreads associated with pooled investment options and managed funds,
  - Investments and costs of underlying Investment Options,
  - Transaction fees associated with the sale or purchase of assets of the Fund other than costs that are recovered by charging a Buy Sell spread,
  - Brokerage fees associated with buying selling ASX and international listed securities including within a managed account model portfolio, and
  - Adviser service fees if a member is investing in Australian Practical Superannuation through a financial adviser.



Please refer to the <u>Australian Practical Superannuation Product Disclosure Statement</u> and <u>Australian Practical Superannuation Additional Information Guide</u> for further details about the fees associated with the product.

# Objectives, financial situation, and needs

The table below sets out the class of members that each investment option within Australian Practical Superannuation has been designed for.

Investment options	Member's investment objective	Member's investment timeframe	Member's risk (ability to bear loss) and return profile	Member's intended product use (% of Investable Assets)
Pooled investment opti	ons			
Enhanced Cash	This investment option is designed for members who prefer low risk and a high level of security on their account balance.	This investment option is designed to be suitable for members with a minimum investment timeframe of at least 1 year.	This investment option is designed to be suitable for members who want a very low risk option. The estimated likelihood of negative annual returns is less than 0.5 years in 20 years.	If a member has an investment timeframe of at least 1 year and has a very low risk appetite, then this investment option is suitable for use as a standalone investment solution (75-100%). If a member requires an investment option with a longer investment time frame and is willing to accept medium to high risk, then this investment option should only be used as a core (25-75%) or satellite component (<25%) of
				their broader portfolio of investments.
50/50	This investment option is designed for members who seek exposure to a combination of growth and defensive assets and can tolerate a medium to high level of risk over the investment timeframe.	This investment option is designed to be suitable for members with a minimum investment timeframe of at least 4 years.	This investment option is designed to be suitable for members willing to accept medium to high risk. The estimated likelihood of negative annual returns is 3 to less than 4 years in 20 years.	If a member has an investment timeframe of at least 4 years and is willing to accept medium to high risk, then this investment option is suitable for use as a standalone investment solution (75-100%).
				If a member has an investment timeframe of at least 4 years and has either a low or a high risk appetite, then this investment option should only be used as a core (25-75%) or satellite component (<25%) of their broader portfolio of investments.



Investment options	Member's investment objective	Member's investment timeframe	Member's risk (ability to bear loss) and return profile	Member's intended product use (% of Investable Assets)
Passive Balanced	This investment option is designed for members who seek exposure to a combination of growth and defensive assets and can tolerate a medium to high level of risk over the investment timeframe.	This investment option is designed to be suitable for members with a minimum investment timeframe of at least 4 years.	This investment option is designed to be suitable for members willing to accept medium to high risk. The estimated likelihood of negative annual returns is 3 to less than 4 years in 20 years.	If a member has an investment timeframe of at least 4 years and is willing to accept medium to high risk, then this investment option is suitable for use as a standalone investment solution (75-100%).  If a member has an investment timeframe of at least 4 years and has either a low or a high risk appetite, then this investment option should only be used as a core (25-75%) or satellite component (<25%) of their broader portfolio of investments.
High Growth	This investment option is designed for members who seek exposure to mainly growth assets and can tolerate a high level of risk over the investment timeframe.	This investment option is designed to be suitable for members with a minimum investment timeframe of at least 7 years.	This investment option is designed to be suitable for members willing to accept high risk. The estimated likelihood of negative annual returns is 4 to less than 6 years in 20 years.	If a member has an investment timeframe of at least 7 years and is willing to accept high risk, then this investment option is suitable for use as a standalone investment solution (75-100%). If a member has an investment timeframe of at least 7 years and a low to medium risk appetite, then this investment option should only be used as a core (25-75%) or satellite component (<25%) of their broader portfolio of investments.
Passive High Growth	This investment option is designed for members who seek exposure to mainly growth assets and can tolerate a high level of risk over the investment timeframe.	This investment option is designed to be suitable for members with a minimum investment timeframe of at least 7 years.	This investment option is designed to be suitable for members willing to accept high risk. The estimated likelihood of negative annual returns is 4 to less than 6 years in 20 years.	If a member has an investment timeframe of at least 7 years and is willing to accept high risk, then this investment option is suitable for use as a standalone investment solution (75-100%). If a member has an investment timeframe of at least 7 years and a low to medium risk appetite, then this



Investment options	Member's investment objective	Member's investment timeframe	Member's risk (ability to bear loss) and return profile	Member's intended product use (% of Investable Assets)
				investment option should only be used as a core (25-75%) or satellite component (<25%) of their broader portfolio of investments.
Cash hub				
Cash hub is an interest- bearing transaction account with a minimum balance requirement of \$2,500.	This investment option is designed for members who are seeking nil to very low investment returns after fees and taxes.	This investment option is designed to be suitable for members with a short investment timeframe.	This investment option is designed to be suitable for members who want a very low risk option.	This investment option is designed to be suitable for use as a standalone investment solution (75-100%) or as a core (25-75%) or satellite component (<25%) of a member's broader portfolio of investments.
Managed funds				
Members can access a broad range of managed funds issued by leading investment managers. Each managed fund has its own TMD document and disclosure document issued by its responsible entity which can be accessed on their relevant websites. The list of managed funds is available in the Investment Menu of Australian Practical Superannuation.	Managed funds offered through Australian Practical Superannuation have different investment objectives and can cater to different objectives of members including capital preservation, income generation and capital growth.	Managed funds have different investment timeframes depending on the type of managed fund.	Managed funds have different risk profiles depending on the type of managed fund.	Managed funds can be used as standalone investment solution (75-100%) or as a core (25-75%) or satellite component (<25%) of a member's broader portfolio of investments depending on the member's investment objective, risk appetite and investment time frame.
ASX listed securities				
Please refer to the TMD document and product disclosure statement of the OneVue Managed Account through which you can access ASX listed securities. The list of ASX listed securities is available in the Investment Menu of Australian Practical Superannuation. The listed investment products and fixed income securities have their own TMD	For members who want to directly access ASX listed securities including ordinary shares, property trusts, listed investment products (including exchange traded funds) and fixed income securities (including hybrid securities).	ASX listed securities may suit members of varying risk tolerances or investment horizons ranging from less than 1 year to 8+ years of negative investment returns in a 20 year period whilst seeking investment returns that vary from very low to high after fees and taxes.	ASX listed securities are suitable for members who have timeframes from less than 2 years to greater than 8 years or who are combining investment options in order to create a diversified portfolio.	ASX listed securities can be used as standalone investment solution (75-100%) or as a core (25-75%) or satellite component (<25%) of a member's broader portfolio of investments depending on the member's investment objective, risk appetite and investment time frame.



Investment options	Member's investment objective	Member's investment timeframe	Member's risk (ability to bear loss) and return profile	Member's intended product use (% of Investable Assets)
document and disclosure documents and have different investment objectives, member time horizons, risk profiles, benchmarks and minimum investment requirements.				
Term deposits				
Term deposits with a number of banks can be invested via Australian Practical Superannuation. These term deposits have their own TMD document and disclosure documents which can be accessed on the secure online portal. The list of term deposits is available in the Investment Menu of Australian Practical Superannuation.	Term deposits are for members who are:  seeking nil to very low investment returns after fees and taxes,  combining investment options in order to create a diversified portfolio, and prepared to wait a minimum of 30 days if they are seeking to withdraw prior to the maturity date.	Term deposits are suitable for members who have a short investment timeframe of less than 2 years.	Term deposits are designed to be suitable for members who have a low risk tolerance.	Term deposits can be used as a standalone investment solution (75-100%) or as a core (25-75%) or satellite component (<25%) of a member's broader portfolio of investments.
Model portfolios				
Australian Practical Superannuation offers a number of model portfolios managed by professional investment managers. Details of the model portfolios can be found in the Australian Practical Superannuation Managed Account Model Portfolio Guide. These model portfolios are offered through the OneVue Managed Account available via Australian Practical Superannuation. Please refer to the TMD document and	Model portfolios offered through Australian Practical Superannuation have different investment objectives and can cater to different objectives of members including capital preservation, income generation and capital growth.	Model portfolios have different investment timeframes depending on the type of model portfolio.	Model portfolios have different risk profiles depending on the type and underlying investments of the model portfolio.	Model portfolios can be used as standalone investment solution (75-100%) or as a core (25-75%) or satellite component (<25%) of a member's broader portfolio of investments depending on the member's investment objective, risk appetite and investment time frame.
product disclosure statement of the OneVue Managed Account.				



## Consistency between target market and the product

Australian Practical Superannuation TTR account is likely to be consistent with the likely objectives, financial situation and needs of the class of members in the target market because:

- o To open a TTR account, a member must be aged between their preservation age and 65,
- o Require regular income payments (subject to legislated requirements),
- o Do not want to access their superannuation benefits as a lump sum,
- o The member is exercising choice in relation to advice and investment options,
- o The member is working (including in part time employment), and
- The insurance requirements for members of this demographic are considered low (unlike younger age
  groups who are more likely to be funding 'raising a family' expenses and mortgages; also there will be
  a meaningful proportion of members no longer working, so do not need to insure against income
  loss.)

# How this product is to be distributed

#### **Distribution channels**

Australian Practical Superannuation been designed to be distributed through the following means:

- Through a financial adviser registered with OneVue Wealth, and
- Available for investment directly online by members via auspracsuper.com.au.

#### **Distribution conditions**

Australian Practical Superannuation TTR account should only be distributed under the following circumstances:

- o If distributed through a financial adviser, the adviser must first be registered with OneVue Wealth,
- o If the TTR account members have at least \$20,000 in their super savings,
- o If the member does not require insurance cover through their TTR account,
- The member will draw an income stream between the legislated minimum and maximum amounts, and
- The member is still employed in some capacity.

#### Adequacy of distribution conditions and restrictions

- o The product can be distributed to members as part of personal advice recommendations.
- For members investing directly without an adviser, a number of questions are asked in the application form to sign up to the product. These questions seek to ensure that the distribution conditions (including criteria for conditions of release) are met, therefore making it likely that members who invest in the product are in the class of members for which it has been designed for.

For both advised and direct members,

- o drawing an income stream is a common term for a TTR account, and
- o requirements for insurance a reduced or nil based on reduced or no personal income, expected retirement of mortgages and lower likelihood of material expenses in raising a family.

This is based on an assessment of the distribution conditions and restrictions and that they are appropriate and will assist distribution in being directed towards the target market for whom the product has been designed.



# Reviewing this target market determination

We will review this target market determination in accordance with the below:

Periodic review	Assessment on an ongoing basis in line with the Review triggers and events below with a detailed annual review		
Review triggers or events	Any event or circumstances arise that would suggest the TMD is no longer appropriate. This may include (but not limited to):		
	<ul> <li>a material change to the design or distribution of the product, including related documentation,</li> <li>occurrence of a significant dealing,</li> <li>significant increase in investment option switching,</li> <li>significant increase in members exiting the product,</li> <li>distribution conditions found to be inadequate,</li> <li>external events such as adverse media coverage or regulatory attention</li> <li>failed to meet member outcomes, and</li> <li>significant changes in metrics, including, but not limited to, complaints and investment performance of pooled investment options.</li> </ul>		

Where a review trigger has occurred, this target market determination will be reviewed within 10 business days.

# Reporting and monitoring this target market determination

within quarterly reporting period.

We may collect the following information from our distributors in relation to this TMD.			
Complaints	Distributors must report all complaints in relation to the product(s) covered by this TMD on a monthly basis.		
	This will include the substance of complaints and general feedback relating to the product and its performance.		
Significant dealings	Distributors must report if they become aware of a significant dealing in relation to this TMD as soon as possible and no later than within 10 business days.  A significant dealing includes:  20% of members who have invested in the product but are not in the target market, including the proportion of members who are part of a class of members that have been specifically excluded from the target market,  Potential/actual harm to members if members outside the target market invest in the product,  Inconsistency of distribution conditions with the TMD, and  Time period when members outside the target market invested in the product.  Distributors will report transaction data and outcomes from sale practices monitoring		